

## SUN CITY GRAND SINGLES CLUB

### BOARD OF DIRECTORS MEETING MINUTES 3/7/2012

**Attendees:** President: Lois Burch, Vice President: Roger Tharp,  
Secretary: Diana Hounsell, Activities Director: Sue Ellen Parkhurst,  
Outreach: Karen Wanthal.

**Absent:** Membership Director: Marlene Grounds, Treasurer: Kathy Taylor.

Club Member Guests attending were: Barbara Swenson, Anne Powers & Carmen Eriksen.

President Lois opened the meeting at 9:05 a.m.

President Lois asked that the guests speak first.

Barbara Swenson asked to speak about the current ticket selling. She felt that guidelines/procedures were not being followed. Barbara mentioned that when Tom Miller had been President that guidelines were written and approved and we should be doing the same thing now.

Carmen Eriksen said she had been in the singles club since 2003 and had held several offices – last being Ticket master. Ticket sales were established to sell tickets at social events. Everything that was done was checked and balanced. Activities Director should have nothing to do with ticket sales – it is in the by-laws. Carmen understands that Sue Ellen is taking over tickets sales.

Anne Powers had given Lois a package of emails showing that Sue Ellen was selling tickets. There should not be a 'wait list' until all tickets are sold by the ticket sellers.  
Ann also mentioned that money could be saved by going back to one page monthly calendars.

Carmen Eriksen. Ticket sales should be assigned to one person who is responsible for all tickets sales – it's in the by-laws.

Sue Ellen said there are updates that need to be inserted onto our club web site. Club does not have by-laws. CAM is the only one that can have them. We can only have 'guidelines.'

Roger Tharp mentioned that we need to get the web site cleaned up and unnecessary documents removed. He is in the process of having this done and it should be completed within the week.

Barbara Swenson suggested that we get new guidelines. Procedures need to be followed. If changes are to be made – they need to be made in writing by the Board and presented to the club membership.

Anne Powers mentioned that the Board is letting things go by and not paying attention to the input of members.

Guests were dismissed at 9:30.

#### BOARD MEETING CONTINUED – MEMBERS ONLY

Lois Burch : CMIT has updated our web site. Roger will coordinate any corrections and updates on the site.

Rules and Regulations were not approved by the Board last year. CAM by-laws are what we go by.

We need to have a written job description of the 'duties and responsibilities' of each elected person.

Treasurers report. Lois gave the report as Kathy was absent. As of the end of February the balance was \$7,245.47. We have 287 members.

Lois also mentioned that we need an updated member list and also a new roster.

Sue Ellen announced that every ticket and money is accounted for.

CAM card need not be shown when buying a ticket. CAM card is shown when entering an event.

Roger Tharp announced that he is getting voice and e-mails with constant complaints from members – people are fed up with things and will not host events again.

Sue Ellen. Tickets for June and some July are going to be sold early as Sue Ellen is going to be gone all of June.

Lois Burch: Sal Fruchtman will prepare new 'ticket and guidelines' for the club that the club is now following.

Sue Ellen – has 2013 room requests ready for CAM. Won't know until October what we will get. Sue Ellen was told that we would lose a lot of rooms next year.

Caterers for our events must be on a CAM approved list – which is not very extensive.

Barbara Anderson has chosen La Fuentes Mexican restaurant for the Cinco De Mayo event – but Barbara will have to pick the food up and club members will have to serve as the restaurant is not on the 'approved' list.

Wine tasting events are moving to Cimarron – no more house events. Cimarron events will be \$10. There will be music and/or some entertainment.

A group that attended the Activities meeting this month had requested to have a 'singles, singles' party – no couples. They were told that could not happen – could not discriminate.

On 27<sup>th</sup> April there will be a 'Hello Spring – Goodbye Snowbirds' event.

Sal Fruchtman is charting ticket selling and he is doing a great job.

Sue Ellen also said that she is getting a lot of compliments on the two page calendars. The months of June and July will be on one calendar.

Sue Ellen has ordered new table cloths in bulk as it was cheaper and round table cloths are hard to come by.

Rubber gloves should be used by all food handlers. This includes events such as Bingo and Poker where pizza slices are handed out by club members.

Sue Ellen reiterated that Lois had approved tickets could be sold at 'all events.' Tickets will no longer be sold at the Irish Wolfhound on Tuesdays or the breakfasts that are held twice a week.

Singles Got Talent - need to get more tickets sold. They will be sold up until the day of the event. Sue Ellen requested a piano from CAM three months ago – still having trouble with them over it.

Lois said that tickets should be given where they sell the most.

Scavenger Hunt – cash bar canceled – not a good idea to send people out driving after consuming alcohol.

Scavenger Hunt tickets will be sold Saturday night at Andy Melville's event.

St. Patty's day party at Sue Ellen's will now serve beer along with the wine – as it goes along with the theme.

Roger Tharp: Sal to write ticket guidelines that follow to what we are now doing. Sal should meet with ticket sellers for input. Diana mentioned that has already happened.  
Roger would like to review the new report. Board should also review document.  
Roger asked if the report could be sent as an attachment rather than as an e-mail.

Ticket selling will continue to go as they have for the last three months – will stay that way until new procedure is written by Sal Fruchtman.

Sue Ellen announced that there will be a Holiday in July event with a turkey dinner.

Christmas Gala may be catered by J.J. Belle @ \$32 each person. Classic Catering came in at \$20 more a head. Both caterers are on CAM approved list.

Karen Wanthal: gave her Outreach report. She had sent out 7 'get well' cards and 1 sympathy.

Roger Tharp – what are we going to do to respond to all the e-mails with questions and complaints? Concerns from the February meeting have also not been taken care of.

Sue Ellen and Lois suggested that a response go out in the Blast.

Diana Hounsell said that we have to listen to the complaints – we cannot be a one person board when we have over 300 members in the club. Complaints have to be listened too.

February minutes were discussed and one amendment to be made – remove the wording 'In general we did not agree with her.' Minutes were approved with that one adjustment.

Next meeting will be 4<sup>th</sup> April.

Meeting adjourned at 11:15 a.m.

Respectfully submitted by:

W. Diana Hounsell  
Secretary.