

## SUN CITY GRAND SINGLES CLUB BOARD MEETING

WEDNESDAY, JANUARY 4, 2023

The meeting was called to order at 1:00 PM at the Phoenix Room at the Palm Center. Present were board members: Melanie Betts, president; Randy Crook, treasurer; Karen Koller, secretary; Nancy Trice, event sales director; Diane Dugovic, membership director. Absent were board members: Marge Trudell, vice president; Sally Duppenenthaler and Debbie Brazeau, co-directors of activities. Also present was Ira Simmons, Singles' Club webmaster.

December board minutes were approved.

### President's Report:

1. Melanie began by stating the club's 2023 direction for communication protocols. Specifically, responses to member emails and phone calls received by a board member should be responded to within 48 hours.
2. Melanie reported on the proposed technology solutions for charter clubs presented by CAM. Price of buy-in is quite costly, likely \$3,000+. Melanie will research this further.
3. Location of resident id scanner provided by CAM to club last year is currently unknown. Melanie will investigate and report.

### Treasurer's Report:

1. Randy provided the year-to-date financial reports. He has completed financial reports for 2022, and Melanie has signed president's approval. The 2022 year-end income statement shows net income of (\$3056.57). The balance sheet shows net assets of \$5267.78.
2. Randy reminded board members of email he sent to 2023 board members attaching club by-laws, policies and procedures and various forms needed for hosting club events.

Membership Director's Report: Diane reported 135 members have paid 2023 dues, 5 new members and 130 returning members. The membership renewal and volunteer forms are on the website along with the volunteer listing.

Event Sales Report: Nancy stated 91 people attended the Holiday Gala event, 88 members and 3 guests. December's poker event hosted 43 people. At Randy Crook's request, when Nancy reports final headcount to event co-directors and hosts, she will also provide that information to Randy.

Activities Report: No report.

### Old Business:

1. Ira said photos of current board members will be taken at future board meeting or club event.
2. Randy reported there was a problem syncing microphones with new club system at Cimarron Gila and Aqua Fria rooms. He has returned the system purchased for club last November.

New Business:

1. Melanie will cancel Gila Room for the member appreciation event scheduled for Jan 8. Diane will prepare and send email blast to members advising of cancellation.
2. Melanie stated she will investigate the location of the resident identification card scanner provided by CAM last year.
3. Ira reported he has revamped the domain name in the club website from the past directed only to club president, now to specific board members.
4. A discussion ensued regarding costs and club usage of new online tech suggested by CAM for charter club buy-in. It was agreed that benefits to club are member log-in to club website, membership applications, and ticket purchases. Ira pointed out the costs, time and man hours involved to buy into the CAM-suggested technology may be not worth the investment.
5. Marge Trudell will attend the January Peer Group meeting.
6. Diane reported that to date only 30 tickets have been sold to the Jan 27 chili cook-off. Many members have indicated to her they feel ticket price is too high for this event. Methods to adjust ticket cost were considered.
7. Members discussed the Lake Pleasant cruise event proposed by member Walt Kelm. Response to December email asking for interest to attend was sparse. It was confirmed by both Melanie and Randy that the club is unable to provide the requested deposit, nor will it subsidize the event.
8. There have been recent problems with non-access at various Grand facilities by employees, i.e., room keys, hvac, and sound systems. Melanie stated she will investigate which staff members have responsibility and capability to access them.

The meeting adjourned at 3: 05.

Respectfully submitted,

Karen Koller, Secretary